

POLICY AND COMMUNITY DIRECTORATE 2004/05 PERFORMANCE MONITORING (OUTTURNS)

Report By: Performance Management Officer

Wards Affected

County-wide

Purpose

1. To inform Members of the performance of the non-corporate functions of the Policy and Community Directorate against their national and local performance indicators for 2004/05, to detail the main areas of activity undertaken and improvements made by those services during the year.

Financial Implications

2. All expenditure in respect of performance indicators / targets is from approved budgets.

Considerations

3. As reported previously, Service Managers across Policy and Community are providing information on sets of key local indicators for their services. Information on those key local indicators, and any national Best Value indicators, where actual performance varies from the target significantly (more than plus or minus 10%) is detailed in Appendix 1.
4. As previously, Members also have an overview of the wider performance of individual service areas. Service Managers have provided a narrative that summarises the performance and achievements of their service against the key areas for improvement they identified in their 2004/05 Service Plans.

RECOMMENDATION

THAT the Directorate's 2004/05 performance indicator information be noted, subject to any comments which Members may wish to make.

BACKGROUND PAPERS

- None identified